



REGISTERED TIC COUNCIL NON-MEMBER COMPANIES

HOW TO MAKE AN APPLICATION FOR THE CHEMICAL CARGO INSPECTOR CERTIFICATION EXAMINATION – OUTSIDE NORTH AMERICA

To start the booking process, please go to the IFIA website at:

<https://www.tic-council.org/ifia-certification-programme/chemical-cargo-inspector-certification-programme/application-process-non-tic-council-members>

BRANCH BOOKING FORM

In order to schedule a chemical cargo examination, you will require a Petroleum branch booking code. If you do not have a branch booking code issued by TIC Council, please complete the Branch Booking Form, using the link at the bottom of the webpage. Click on the 'submit' button when the form has been completed.

This form provides the address, invoicing and contact details for your branch which will be used for all communications regarding the IFIA examinations.

The contact person listed should be the person responsible for making examination appointments for candidates. You may wish to use a single country or regional contact, rather than having a contact for each branch - in this case please complete only one branch booking form, but make sure that the contact person chosen is able to make examination bookings for all candidates. The form only needs to be completed the first time you send inspectors for the examination.

When the Branch Booking Form has been submitted and checked, you will be sent a branch booking code - please keep this safely as you will need it for all inspector application forms and when making examination appointments.

If you have not received your branch booking code within ten working days, please contact exams@tic-council.org.

The branch booking code must be entered on all application forms, and included in all emails to exams@tic-council.org

APPLICATION FOR CERTIFICATION FORMS

Please submit your application for certification forms as early as possible in the booking month, so that all paperwork can be completed in good time. An application for certification form must be submitted for each candidate.

The Application for Certification Forms must be completed online at:

<https://www.tic-council.org/ifa-certification-programme/chemical-cargo-inspector-certification-programme/application-process-non-tic-council-members>

Click on “Application for Certification: Africa, Asia, Europe, Central and South America and the Caribbean” in the Online Forms box at the bottom of the page.

Each candidate must (1) possess a valid Petroleum inspector certificate or (2) schedule both Petroleum and Chemical Cargo examinations on the same day. Please note however that if the candidate fails his Petroleum examination, his Chemical Cargo examination results will become void, and an invoice will still be sent for both examinations.

Fill in a form for each candidate, including the branch booking code. Make sure that the candidates’ names are completed correctly, and match the name as shown on their government issue photo ID. They will be required to show their ID when attending for examination, and the name on the application for certification form and on the government issued ID must match.

Currently, it is only possible to take the examination in English.

If you make a mistake, please **do not** submit a new form, but contact exams@tic-council.org for information on what to do.

TRAINING RECORDS

Training records must also be provided for all candidates taking the chemical cargo inspector certification examination for the first time. Please complete the Inspector Training Record Book, which can be downloaded from <https://www.tic-council.org/ifa-certification-programme/chemical-cargo-inspector-certification-programme>.

Please email all required training records to exams@tic-council.org.

INVOICING

When your application for certification forms, field audit summaries, and training records (where applicable) have been received and checked, you will

be issued with an invoice by IFIA Accounts (accounts@tic-council.org). The invoice must be paid in full before your applications can be approved and examination appointments arranged.

IFIA CANDIDATE BOOKING FORMS

When payment has been received and your applications have been approved, the approved Application for Certification Forms together with IFIA Candidate Booking Form(s) will be returned by email to the branch contact (as shown on the branch booking form). The email will come from exams@tic-council.org.

If you do not receive these within 7 days of submitting your application, please contact exams@tic-council.org, quoting your branch code. Do not submit the Application for Certification Forms again.

HOW TO MAKE YOUR EXAMINATION APPOINTMENTS

Make your appointments as soon as possible – the earlier you make the appointments, the more choices of date and test centre you will have. You do not need to wait until the start of the examination period.

1. Select a test centre for each candidate and enter the test centre name, city and postal code (if available) on the IFIA Candidate Booking Form. To find your local test centres, please go to:
<http://www.pearsonvue.com/IFIA>
and click on the 'find a test centre' button.
2. Enter three preferred examination dates for each candidate on the IFIA Candidate Booking Form. The examination provider, Pearson VUE, will try and make an appointment for the candidate on one of these dates. Please note that examinations must take place during the month shown for your country in the IFIA examination schedule
<https://www.tic-council.org/ifia-certification-programme/2020-examination-schedule>
3. Email the completed IFIA candidate booking form to IFIAexams@pearson.com
- 4a. If your preferred date and test centre are available, Pearson VUE will email you to tell you that your candidate (or candidates) have been scheduled and will return your IFIA Candidate Booking Form to you. The examination date, time and venue for each scheduled candidate will be shown on the 'Confirmed appointments' sheet (please click on the tab at the bottom of the IFIA Candidate Booking Form to find this sheet).

- 4b. If the preferred dates or test centre are not available for any of your candidates, Pearson VUE will email you and tell you that some (or all) of your candidates have not been scheduled and will suggest alternative dates and/or test centres. Update the IFIA Candidate Booking Form to show new preferred dates and/or test centre (using the suggestions provided by Pearson VUE) for all unscheduled candidates. **Do not enter any information on the 'Confirmed appointment' sheet.** Send the updated IFIA Candidate Booking Form back to Pearson VUE at IFIAexams@pearson.com
5. You will receive a confirmation email for each candidate from IFIAexams@pearson.com within 5 working days (Monday to Friday). The email will confirm the date, time and test centre for each examination. If you do not receive a confirmation email for each candidate, please check that the email has not been sent to your spam box or been blocked by your internet security. If you are sure you have not received the email, please contact IFIAexams@pearson.com (and copy to exams@tic-council.org).
6. On the day of the examination, please make sure that candidates attend at the correct time, and that they have with them:
- **One valid, unexpired government issued photo ID (passport, driving licence, identity card)**
 - **Completed application for certification form (which includes their candidate/inspector number)**
- As part of the registration process, all candidates will be asked to provide a signature and will have their photograph taken.
7. At the end of the examination, the candidate will receive a print out to say if they have passed or failed. Examination scores and certificates for successful candidates will be sent to the branch contact at the beginning of the month following the examination.

IMPORTANT INFORMATION

- All examinations must take place during the month shown for your country / region on the TIC Council website: <https://www.tic-council.org/ifia-certification-programme/2020-examination-schedule>
- It is not possible to cancel an application once it has been approved by TIC Council, but you can substitute a new candidate by contacting exams@tic-council.org before the start of the examination month.

- To reschedule an appointment, please update the IFIA Candidate Booking Form by highlighting in red the candidate whose examination appointment you want to reschedule and adding the new dates or test centre which you would like to request. Use the front sheet of the form - do not change the 'confirmed appointments' sheet. Please email the updated form to IFIAexams@pearson.com. You must do this at least 72 hours before the date of the examination. If you contact Pearson less than 72 hours before the examination you will not be able to reschedule. No refund will be payable.
- If your candidate does not attend for his examination appointment they will be listed as a 'no show', and it will not be possible to reschedule their appointment. No refund will be payable.
- If a candidate arrives for their examination, but the test cannot go ahead due to technical problems, the candidate will be given an incident number by the test centre. Please contact Pearson at IFIAexams@pearson.com to arrange for a new examination appointment and copy the email to exams@tic-council.org.
- If there is a problem at the test center on the day of the examination (for example, if the test center is unexpectedly closed, or has no record of the appointment for your inspector) please call **+ 44 800 169 0018**. Please note that this telephone number is for emergency use ONLY. If the emergency number is not able to help you, then please email IFIAexams@pearson.com and copy the email to exams@tic-council.org.
- Where a candidate attends for an examination on the correct date and time, and at the correct test centre, but the examination cannot go ahead due to technical problems; because the test centre is closed, or because Pearson VUE have made an error in the examination arrangements, TIC Council will assist you in rescheduling the examination appointment and will extend the examination period if necessary.

Your candidates can prepare for the examination by studying the Test Questions and Answers available on the TIC Council website at: <https://www.tic-council.org/ifia-certification-programme/chemical-cargo-inspector-certification-programme>

Please contact exams@tic-council.org if you have any problems or any questions. Please include your branch code in all emails.